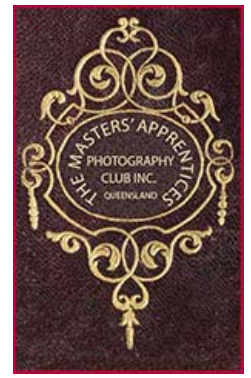


# Copyright & Policies



## Privacy Policy

This statement applies to this web site and your interaction with us.

### Personal Information

- You may interact with us anonymously where this is lawful and practicable.
- We may collect information about you that you choose to provide, such as your e-mail or postal address.
- We may collect non-personal information from you such as browser type, operating system, and web pages visited to help us manage our web site.
- We use cookies and other internet technologies to manage our website and on-line certain products and services. We do not use these technologies to collect or store personal information unless you have opted in to such a feature.

### Uses and Sharing

- We use personal information you provide only for purposes consistent with the reason you provided it, or for a directly related purpose.
- We do not share your personal information with other organisations unless you give us your express consent, or where sharing is otherwise required or permitted by law.
- When we temporarily provide personal information to companies who perform services for us, such as specialist information technology companies, mail houses or other contractors, we require those companies to protect your personal information as diligently as we do.

### Your Rights & Choices

- You have the right to request access to the personal information you provide, and to correct or update your personal information. This right is subject to certain exceptions allowed by law.

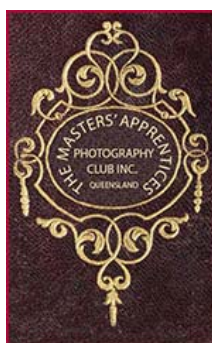
### How to Contact Us

**The Masters' Apprentices Photography Club Inc.** is committed to working with its customers to obtain a fair resolution of any complaint or concern about privacy.

To contact us with a compliment or complaint or a privacy question email or write to us at:

[Admin@mastersapprentices.org.au](mailto:Admin@mastersapprentices.org.au) or

**P O Box 401, Beaudesert Qld 4285 Australia. Any urgent snail mail, please email us also.**





## **Refund Policy** *Please retain your receipt as proof of purchase.*

We are not required to provide a refund or replacement if you change your mind.

But you can choose a refund or exchange if an item has a **major** problem. This is when the item:

- has a problem that would have stopped someone from buying the item if they had known about it
- is unsafe
- is significantly different from the sample or description
- doesn't do what we said it would, or what you asked for and can't be easily fixed.

Alternatively, you can choose to keep the item and we will compensate you for any drop in value.

If the problem is **not major**, we will repair the item within a reasonable time. If it is not repaired in a reasonable time you can choose a refund or replacement.

Please keep your proof of purchase—e.g. your receipt.

Office of Fair Trading  
13 QGOV (13 74 68)  
[www.fairtrading.qld.gov.au](http://www.fairtrading.qld.gov.au)

<https://www.qld.gov.au/law/laws-regulated-industries-and-accountability/queensland-laws-and-regulations/selling-your-products-and-services/guarantees-warranties-and-refunds/your-refund-policy/>

## Delivery Policy

**The Masters' Apprentices Photography Club Inc.** may choose to use different agents for delivering products and online services.

Our delivery agents include Australia Post and specialised couriers and web servers who can provide the most efficient delivery choices and periods throughout Australia.

## Copyright Statement

The text, design, and logo of this website are the property **The Masters' Apprentices Photography Club Inc.** of the protected under copyright law and international treaty.

The images on this website are the property of the individual photographers, and are protected under copyright law and international treaty.

All rights reserved. Except under the conditions described in the Copyright Act 1968 and subsequent amendments, no part of this website may be reproduced or transmitted by any process without prior permission in writing from the Secretary

